

Care Guidance

To get the most out of your Ibex products, it is important that you care for them appropriately.

The anti-microbial copper surface on our Ibex products will oxidise over time. This oxidation process will tarnish the look of the copper handles. **This tarnish does not affect the efficacy of the anti-microbial coating.**

To maintain the look of your Ibex handles, we advise using a copper cleaning product at least once a month. There are many suitable products available and we would advise using a product that contains citric acid.

Warranty

All Ibex products come with a standard 10 year mechanical warranty.

In addition to this, Ibex comes with the following guarantees on the copper anti-microbial coating:

- Lever handle: 2 years
- D pull handle: 2 years
- Push plate: 10 years

For recommendations on copper cleaning products and for further information about caring for your Ibex products:

Call: 01525 854111

Email: ibex@proeconomy.com

